Bizmitra

# Service Level Agreement (SLA)

Subscription · Version **v2026.07.13-draft** · Effective **Jul 23, 2026** · Last updated **Jul 23, 2026**

Our availability commitment and remedies.

## Availability

We target high availability for the service. [COUNSEL: the committed uptime %, measurement window, and exclusions.]

## Remedies

[COUNSEL: service credits and how to claim.]

## Support

See the Support Policy for response targets.

© 2026 Bizmitra · Service Level Agreement (SLA) v2026.07.13-draft · Generated Sep 6, 2026